

Tango Abrazo Powers Mobile Unified Communications

Solution Description

Tango Networks is offering Mobile Unified Communications by integrating mobile phones into your enterprise's PBX, IP-PBX, or Unified Communications platform. Tango-enabled Mobile Unified Communications allows any Abrazo powered mobile phone to become an extension of virtually any corporate PBX or Unified Communications system, enabling your corporation to deliver seamless communications.

- Avoid deploying little used desk sets by providing highly mobile employees with only a Abrazo powered mobile with access to enterprise PBX/UC capabilities
- Mobile Unified Communications – A seamless, robust communications environment for employees and customers

Capabilities

The Tango Abrazo extends the features and functions of your IP-PBX or UC Platform to any mobile phone, creating a Mobile Unified Communications environment. This Mobile UC environment allows your company to manage mobile communications along with the rest of your fixed voice, data, and Unified Communications network.

End User Benefits

- Accessibility – Single number, Single voicemail box with integrated MWI, and enterprise Calling Line ID delivered from the mobile phone
- Ease to use – Your mobile phone behaves like the enterprise desk phone with transparent access to the corporate dial plan; allow/deny lists, boss/admin features, presence, location, and much more
- Productivity - improvements through increased Reachability, improved first call completion, access to corporate directories and integration with enterprise business processes
- Seamless Communications – You can seamlessly move calls from your mobile to your desk phone and back without anyone knowing you've changed devices

Enterprise Benefits

- Manage Mobile Communications - Integrate, manage and control mobile phones the same as enterprise fixed communications
- Manage Cost - Match the right device and the right functionality with the right employee; leverage investments in existing communications infrastructure, and optimize mobile phone usage

Meets the Diverse Needs of Enterprises

One Tango Abrazo-E can support multiple enterprise locations and a mix of different types of communications platforms across your network recognizing your business may have different infrastructure across a number of locations. Sized to meet your initial requirements the Abrazo-E can be expanded as you add end users, integrate additional locations, and add functionality.

Tango Abrazo-E is a software application that you can deploy on hardware meeting our specifications.

If you would prefer a complete package the Abrazo-E is available as appliance in several scalable configurations, including redundant operation, meeting the operational needs of all enterprises.

The Abrazo-E is offered in four configurations:

- Abrazo-E Mini – Perfect for companies that expect to support less than 500 end users on the system
- Abrazo-E Single-Node – Sized for larger corporations this version of the Abrazo-E can support up to 4,000 end users
- Abrazo-E Standard – Sized for very large enterprises this configuration supports up to 20,000 end users
- Abrazo-E Redundant - For large enterprises where high availability is critical; supports up to 20,000 end users

If you would prefer a complete package the Abrazo-E is available as appliance in the standard scalable configurations, including redundant operation, meeting the operational needs of all enterprises.

The Abrazo provides a complete Mobile UC solution, which embraces the realities of the rapidly changing, diverse, multi-vendor enterprise environment.

Supported PBX, IP-PBX and UC Platforms

The Tango Abrazo has been integrated with the following platforms:

Avaya

- Avaya CM 4.0/4.0.1 with SES 4.0/AES 4.0
- Avaya CM 5.0 with SES 5.0/AES 5.0
- Avaya CM 5.2 with Mobile One X Mobile 5.2.1

Cisco

- Cisco UCM 4.1, 5.1, 6.1, 7.0
- Cisco UCME 7.1

Nortel

- Nortel CS-1000 – Rel. 4.5, 5.0, 5.5
- Nortel CS-2100 – Rel. SN09, SN10
- Nortel SL-100

Microsoft

- Microsoft OCS R2 w/Exchange

Other IP-PBXs

- Alcatel OXE 7.2
- Mitel 3000
- Asterisk 1.2, 1.4

TDM PBXs

- The Abrazo-E supports PRI equipped TDM PBXs via a SIP to PRI that can be purchased separately.

Tango-enabled Mobile Integration

Nationwide, Tango-enabled, Mobile Unified Communications is available now.. In order for an enterprise to implement Abrazo Mobile Unified Communications the following is required:

- Tango Abrazo-E
- Mobile Unified Communication Feature on qualifying wireless service plans from participating carriers
- The appropriate hardware configuration and software licenses on the IP-PBX or UC Platform being integrated

Tango Networks will act as the facilitator between our enterprise customers and our mobile operator partners. The Tango Abrazo-E is available directly from Tango Networks and select Tango Networks channel partners.



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